



## DATASHEET

# RightFax<sup>®</sup> and Xerox

Reduce Costs and Improve Productivity by Integrating RightFax Network Fax Capabilities with Xerox WorkCentre Pro or Document Centre

## OVERVIEW

Captaris<sup>®</sup> is a Xerox Business Partner and has partnered with Xerox since 1996 to improve organizational efficiency by getting the right documents into the hands of the right people more quickly, productively and cost-effectively than ever before.

Captaris RightFax integrates with Xerox WorkCentre Pro and Xerox Document Centre MFPs to consolidate all faxing services on the network, giving users convenient access to faxing capabilities on the same devices used daily for printing, scanning and copying plus giving the company better control over document flow and security. With RightFax, users gain both easy walk-up access and a central point of control for network faxing of electronic and hard-copy documents. This enables them to streamline document flow processes and save time and money on administrative tasks. Tested and tightly integrated with Xerox WorkCentre Pro and Document Centre, RightFax is the ideal solution for organizations that want to further leverage their Xerox MFP infrastructure for all their document development, duplication and distribution needs.

## THE BENEFITS OF CENTRALIZED FAXING, PRINTING, SCANNING AND COPYING

Companies gain significant benefits by adding RightFax network faxing capabilities to their Xerox MFPs.

Benefits	Outcome
<b>Reduce Costs</b>	Eliminate the time and expense of maintaining stand-alone fax machines, modems, phone lines and associated support contracts and supplies.
<b>Maximize Return on Investment</b>	Combine systems to maximize investments in Captaris and Xerox MFPs.
<b>Increase Productivity and Efficiency</b>	Allow users to save time and improve document flow processes by using one office device to print, scan, copy and fax.
<b>Centralize Control of Network Faxing</b>	Move fax resources to the network to provide one point of control for faxing hard-copy and electronic documents.
<b>Simplify Administration</b>	Automate routine tasks, troubleshoot problems and monitor and report fax activity with the suite of easy-to-use RightFax administration tools.
<b>Improve Security</b>	Keep confidential documents private by providing secure document delivery channels.
<b>Integrate with Little Effort</b>	Make is easy to deploy using the RightFax MFP Module.
<b>Grow Faxing Capacity and Functionality</b>	Start with a single fax server and expand as needed. Additional capabilities can be added to include integration with email, CRM, ERP, workflow, document management and other business applications.
<b>Comply with Regulations</b>	Provide tracking and control of incoming and outgoing faxes and easy auditing of historical fax activity.

Features	Results
<b>Intelligent Outbound Fax Delivery</b>	Send documents directly from a Xerox MFP or from desktop and other business applications using delivery options including call grouping, scheduling, priority sending and human-answered fax.
<b>Intelligent Inbound Fax Receipt, Routing and Management</b>	Improve organizational document flow with intelligent inbound document delivery including smart distribution and auto reply.
<b>Intelligent Least-cost Routing and IP Fax Delivery</b>	Faxes can be delivered via other RightFax Servers across corporate Local Area Networks (LANs), Wide Area Networks (WANs), intranets or the Internet to deliver documents in the most economical way possible.
<b>Intra-company Least-cost Routing</b>	Companies can deliver internal faxes via the RightFax Server network of servers and bypass public-switch telephone networks to eliminate phone charges.
<b>Built-in Email Modules</b>	RightFax supports Simple Mail Transfer Protocol (SMTP) Internet mail systems and provides optional add-on modules for Microsoft Exchange and IBM Lotus Notes.
<b>Automatic Fax Distribution</b>	"One-to-many" faxing can be automated to preconfigured groups for faster and more efficient processing.
<b>Simplified Deployment and Centralized Management</b>	Easy- to-use MFP Module Wizard and centralized administration tools allow administrators to set up, configure and manage fax services individually or globally.
<b>Open Database Design</b>	Out-of-the-box support for Microsoft SQL Server 2005 Express Edition. RightFax also supports SQL Server 2000/2005 Standard and Enterprise Editions.
<b>Flexible and Scalable Platform</b>	Allows organizations to easily expand fax channel capacity, conduct load-balancing, upgrade fax servers and add modules and much more.

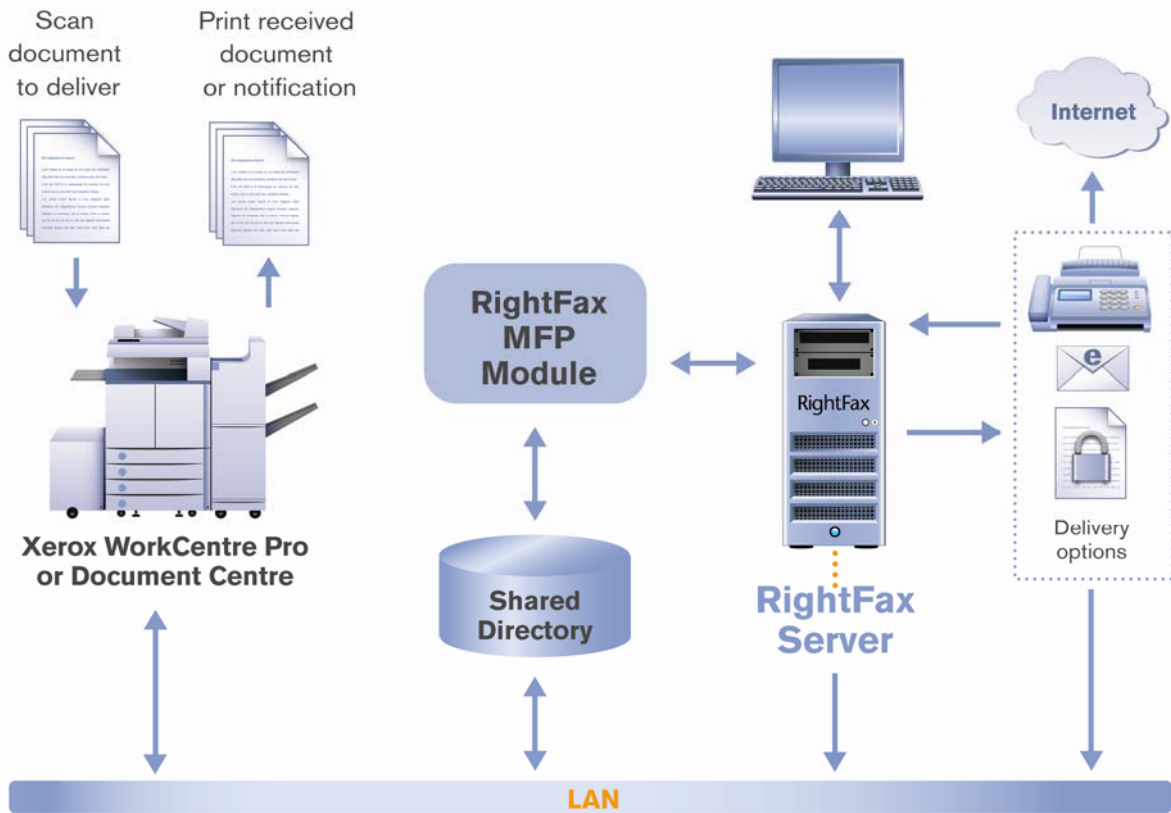
## HOW IT WORKS

### Outbound Faxing with RightFax MFP Module Integration

Xerox WorkCentre Pro or Document Centre captures paper documents and routes them to the RightFax Server on the network for delivery. Users initiate the outgoing fax using the touch screen user-interface and then, scan the document to be faxed.

- The document is converted into a Tagged Image File (TIF) image and the Xerox Device sends control and image files to the shared directory via the LAN. Then the data is passed to the RightFax MFP Module.
- The RightFax MFP Module receives and processes the job, determining how RightFax sends the document.
- RightFax passes the document to be delivered with delivery information.
- The RightFax MFP Module receives the delivery notification.
- If requested, a delivery notification can be sent to the Xerox MFP for printing or to sender's email.

### RightFax MFP Module Information Flow



**Note:** Printing a received fax at the MFP does not require the RightFax MFP Module, only a RightFax Server. Printing a notification does require the RightFax MFP Module with your RightFax Server.

### Inbound Faxing with RightFax

Incoming faxes arrive at the RightFax Server where it can be sent to a Xerox MFP on the network. Faxes are received in the normal print queue as an incoming print job and can then be printed or routed electronically for distribution and retrieval.

## XEROX WORKCENTRE PRO AND DOCUMENT CENTRE SUPPORT

### WorkCentre Pro

- WC Pro 165/175
- WC Pro 232/238/245/255/265/275
- WC Pro 2128/2636/3545
- WC Pro Color 32/40
- WC Pro 35/45/55
- WC Pro 65/75/90
- WC Pro 7132/7655/7665

### Document Centre

- DC 240/255/265ST
- DC 425/432/440ST
- DC 460ST/470/480/490
- DC 535/545/555ST

## REQUIREMENTS FOR RIGHTFAX MFP MODULE INTEGRATION

- RightFax Business or Enterprise Server 9.0 and above
- RightFax MFP Module is required per RightFax Server with an active license per each Xerox MFP device

## ABOUT CAPTARIS, INC.

Captaris, Inc. is a leading provider of software products that automate business processes, manage documents electronically and provide efficient information delivery. Our product suite of Captaris RightFax, Captaris Workflow and Captaris Alchemy Document Management is distributed through a global network of leading technology partners. We have customers in financial services, healthcare, government and many other industries, and our products are installed in all of the Fortune 100 and many Global 2000 companies. Headquartered in Bellevue, Washington, Captaris was founded in 1982 and is publicly traded on the Nasdaq National Market under the symbol CAPA. For more information, please visit [www.Captaris.com](http://www.Captaris.com).

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